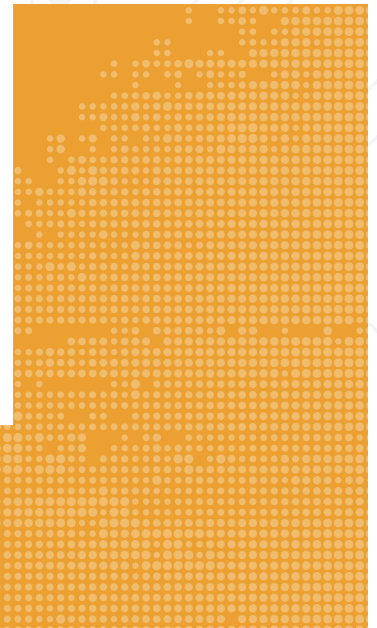


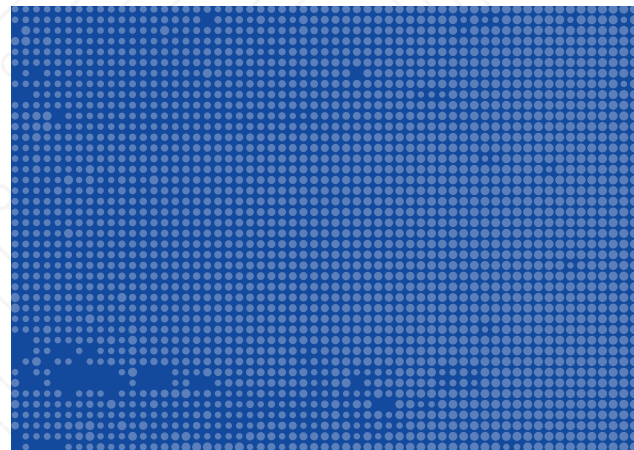


Sultanate of Oman
Ministry of Manpower



Claims Submission

Individuals Services
Citizen, Manpower and
Job Seeker Services





Claims Submission

Enable citizens, residents and the labour force to submit claims on organization violations of the Labour law and submit claims against the offending labour force

(1) Access the ministry website

www.manpower.gov.om

(2) Choose individual/ Manpower Services

The screenshot displays the official website of the Ministry of Manpower of the Sultanate of Oman. The header includes navigation links for Help, FAQ, Contact US, and العربية. A search bar and a login button are also present. The main menu features categories such as Ministry, E-Services, Laws & Legislation, E-Participation, Media Center, Labour Education, Wages Protection System, and Open Data. A banner for 'Desertion Advertisements' (إعلانات ترك العمل) is prominently displayed. Below the banner, there are sections for 'Services' (Individuals Services and Business Services), 'Latest Updates', and 'Important Links'. A 'Most Visited Links' section includes a 'Vote' button. The footer contains a 'Subscribe to Newsletter' form, social media icons, and a list of links for the Ministry, Omani Labour Law, and Mobile applications. The website is designed with a clean, professional layout using a color palette of blue, orange, and grey.

Help | FAQ | Contact US | العربية

Search

Call Center 80077000

Ministry News Labor desertion services workshop

Services

I Want To

Latest Updates

Important Links

Most Visited Links

Vote

There are no active vote at the moment, kindly check again later

Previous Vote Results

Complaints System

Training Institute

College System

Vacancy System

e-Clearance (Commercial)

Tweets

Retweeted

استحقاق بن سالم السيابي @shaqsiabi

Replying to @manpowergov

السلام عليكم ورحمة الله
شكراً لكم على جهودكم المبذولة والمقدرة لخدمة الوطن
وأمانته وعلى ثقافتكم فيما يطرأ
بوتوضيحكم ما التيسر على البعض، وحرصكم على تطبيق
مواد القانون فن لا يلتزم به، فالتعدين وصحة
المؤهلات تضمنها مهمة يجب على كل الأطراف المعنية التعاون

Videos

Electronic Integration ...

Location Map

Subscribe to Newsletter

Email

Subscribe

f t i y

Ministry

About Ministry
Enlightening Words
Organizational Structure
Employment & Labour Welfare
Technical Education & Vocational Training
International Labour Organization

Omani Labour Law

Definitions and General Provisions
Labour Unions and the General Federation for the Workers of the Sultanate of Oman
Contract of Work
The Wages, Leaves and Working Hours
Employment of Juveniles & Women
Industrial Safety
Employment of Workers in Mines and Quarries
Labour Disputes
Labour Unions and the General Federation for the Workers
Penalties

Mobile applications

Call Center 80077000

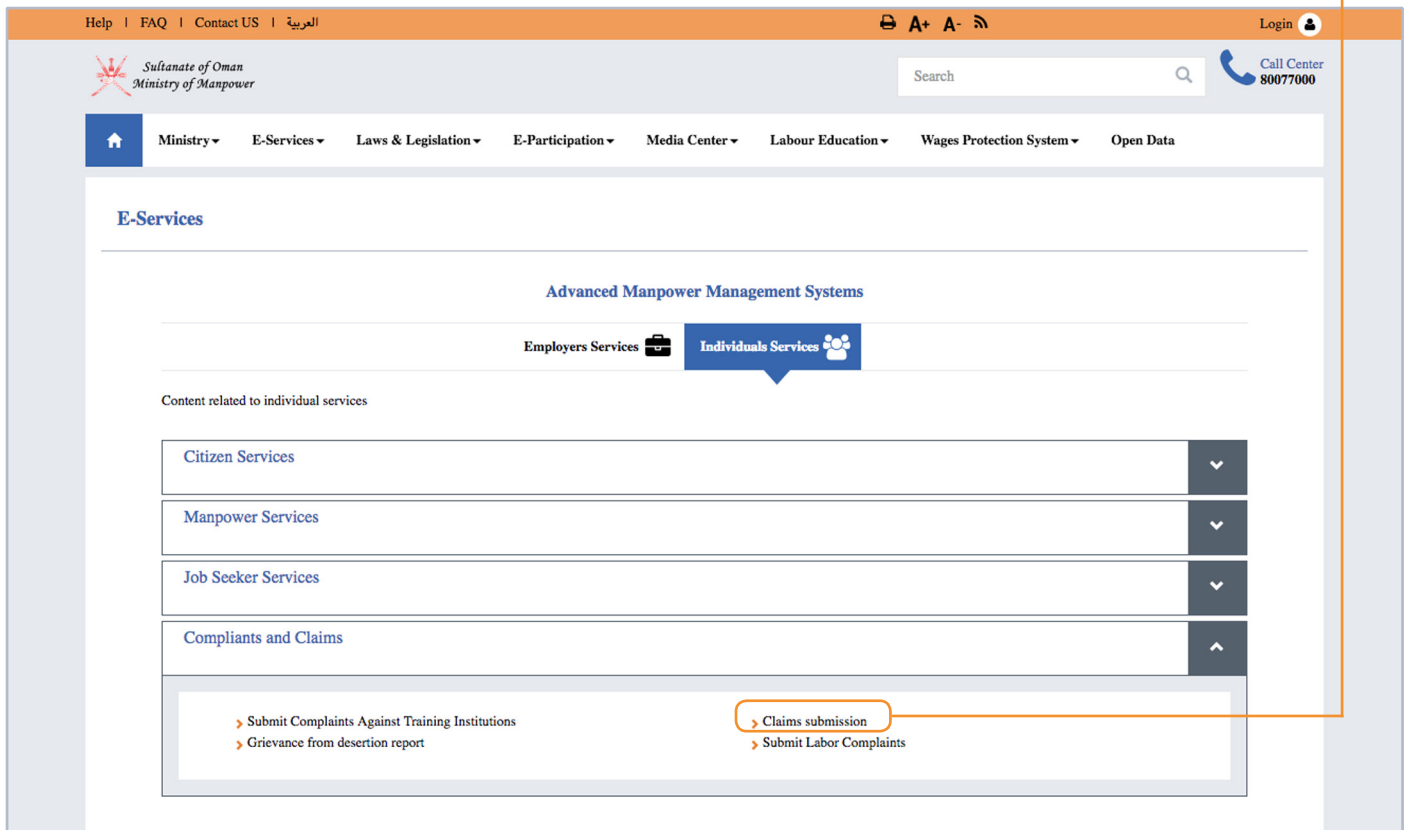
Website Visitors :
Page Views :

e.oman

Privacy Accessibility Site Map Terms & Conditions Staff Mail ePayment Policy

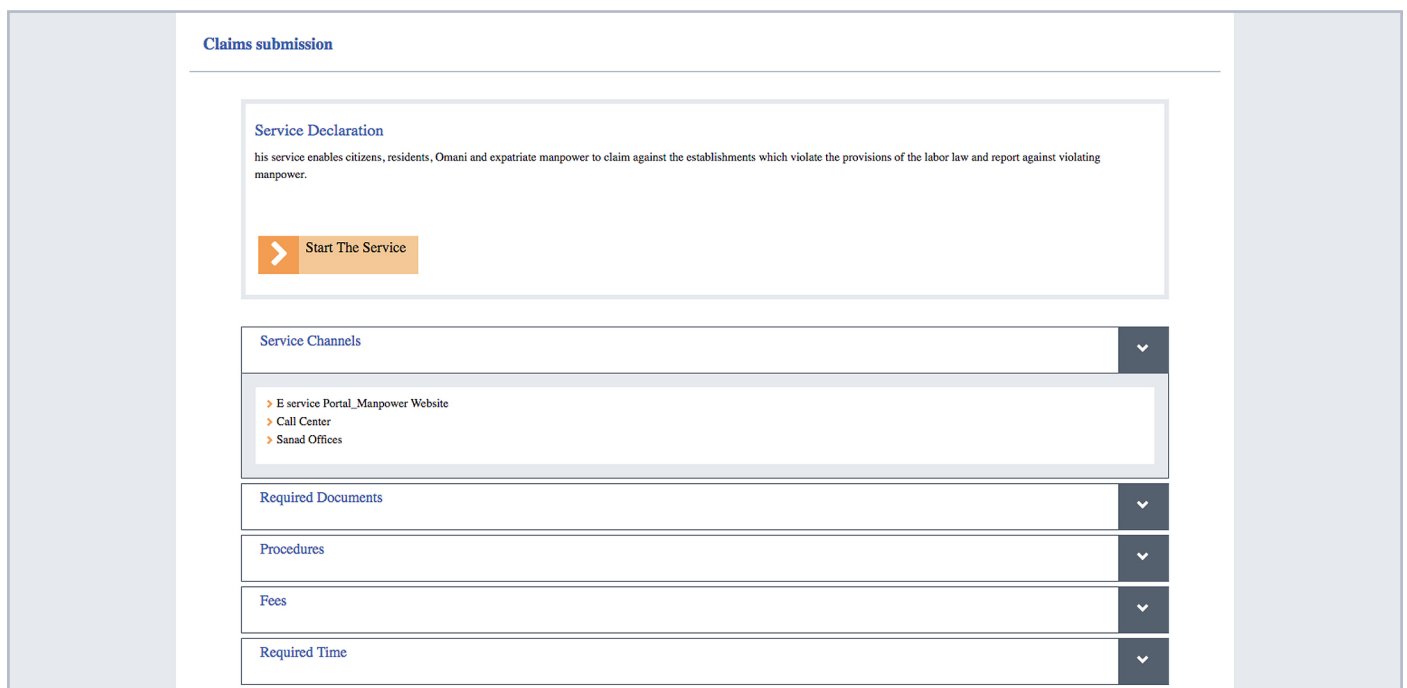
2018 Copyright © All Rights Reserved.Ministry of Manpower

3. Choose 'Claims Submission'



4. The Service Definition window appears

5. Choose “Start the Service”



6. The system will direct you to the submission page, which consists of three stages:

* Phase 1: Input of the Claimer's details

Note: The Ministry of Manpower shall keep the claiming details submitted confidential and shall not disclose the identity of the claimer: but in order to reduce the false and incorrect claims submitted. and to ensure the Ministry inspectors contact the applicant please add your basic data.

☰ You can verify your personal information by one of the following ways:

- **Verification through the ID card data:**

Enter the civil number

Enter the date of birth

- **Verification through passport information:**

Enter your passport number

Enter the date and issuing country

Enter the date of birth

- **Verification through visa information:**

Enter the visa number

Enter the date of birth

The screenshot shows a web form titled "Submit claim" with a progress bar at the top indicating three steps: 1. Claimer Information (active), 2. Claim Information, and 3. Review & Submission. The form is divided into sections. The first section, "Personal & Contact Information", contains a "Submit By" section with two radio buttons: "By Civil ID" (selected) and "By passport details". Below this are three input fields: "Civil ID: *" (with a red asterisk), "Date of Birth: *" (with a red asterisk and a calendar icon), and "Full Name:". To the right of the "Date of Birth" field is a blue "Verify" button with a circular arrow icon. A small blue information icon is located below the "Full Name" field. At the bottom left of the form, there is a small text note: "* Indicate Required Fields".

☰ After entering the Claimer's basic personal information, click the **"Verify"** button.

Submit claim

Submit claim

1 Claimer Information 2 Claim Information 3 Review & Submission

Personal & Contact Information

Submit By: ☒ By Civil ID ☐ By passport details ☐ By Visa details

Civil ID*: 54712912 Phone Number*: 99557764

Date of Birth*: 10/05/1979 Secondary Phone Number:

Full Name: Jangar Raza Email: someone@somewhere.com

Verify

Cancel Previous Next

* Indicate Required Fields

- The system retrieves user information: After entering the phone number please press the button “Verify”
- The system retrieves user information. After that please enter phone number and press next.

Phase II: Information of the Claim

Submit claim

1 Claimer Information 2 Claim Information 3 Revision

Claim Information

Claim Category*: Health Services

Claim Type*: Failure to Vaccinate Workers Against Biological Risks

Do you know Company Commercial Registration Number: ☐ Yes ☒ No

Company Name:

Email:

Mobile Number:

Claim Description*: 1024 Characters left

Do You Have Attachments: ☐ Yes ☒ No

Claim Address

Governorate*: Muscat

District*: Al-Seeb

City /Village*: Al mawalih

Landmark:

Street Number: 966

Building Number: 8547

Apartment Number: 101

You can specify your location using maps:

- * Classification & type of Claim
- * Commercial registration number
- * Details of the Claim (description)
- * Location of the Claim (Governorate, Willayat, City)
- Enter any other details that help Ministry employees to follow up the Claim more easily and accurately

Phase III: Verification of data submitted and delivery of the Claim

Submit claim

✓

✓

✓

Claimer Information

Claim Information

Review & Submission

Claimer Information			
Civil ID:	94712912	Full Name:	Jorgen Reed
Email:	xxxxxxxx@xxxxxxxx.com	Date of Birth:	16/05/1979
Phone Number:	96607716	Secondary Phone Number:	(N/A)

Claim Information	
Claim Category:	Reporting violations of manpower
Claim Type:	الانتهاكات لظروف العمل وفق العقد
Claim Description:	THIS IS A TESTING DESCRIPTION

Violated Company Name			
Commercial Number:	(N/A)	Mobile Number:	96607716
Company Name:	XXXX	Governorate:	Muscat
Address:	Street Number 20 Building Number 20 Apartment Number 00 Landmark 10	District:	Muscat
Email:	XXXX@XXXX	City /Village:	Muscat

☐ I confirm all information entered on the claim is correct*

✕ Cancel

← Previous

Finish →

* Indicate Required Fields

Review the existing data and the system will ask you to confirm that all data entered in the Claim are correct, after confirming your personal information and the information of the Claim, then click **“Submit”**

Submit claim

Your claim has been successfully received. You can follow the status using claim reference number: REF1809030001

↩ Back

The reference number will appear for the submitted Claim, save the number to track the Claim in the future

